Senate



General Assembly

File No. 591

January Session, 2009

Substitute Senate Bill No. 1117

Senate, April 9, 2009

The Committee on Government Administration and Elections reported through SEN. SLOSSBERG of the 14th Dist., Chairperson of the Committee on the part of the Senate, that the substitute bill ought to pass.

AN ACT ESTABLISHING A DEMONSTRATION PROJECT FOR AN OFFICE OF ADMINISTRATIVE HEARINGS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (*Effective October 1, 2009*) There shall be established
- 2 an Office of Administrative Hearings within the Commission on
- 3 Human Rights and Opportunities. The office shall impartially conduct
- 4 hearings of contested cases in accordance with the provisions of
- 5 sections 2 to 9, inclusive, and section 21 of this act and chapter 54 of the
- 6 general statutes.
- 7 Sec. 2. (NEW) (*Effective October 1, 2009*) (a) For purposes of sections 2
- 8 to 9, inclusive, and section 21 of this act, (1) "administrative law
- 9 adjudicator" means a person whose primary duties are to conduct
- 10 hearings in contested cases and issue final decisions or proposed final
- 11 decisions and who is transferred to the Office of Administrative
- Hearings pursuant to section 4 of this act or appointed by the Chief
- 13 Administrative Law Adjudicator pursuant to chapter 67 of the general

14 statutes; and (2) "Chief Administrative Law Adjudicator" means the

- 15 administrative law adjudicator designated by the executive director of
- the Commission on Human Rights and Opportunities to serve as Chief
- 17 Administrative Law Adjudicator for a term of two years.
- 18 (b) The Chief Administrative Law Adjudicator, administrative law
- 19 adjudicators, assistants and other employees of the Office of
- 20 Administrative Hearings shall be entitled to the fringe benefits
- 21 applicable to other state employees, shall be included under the
- 22 provisions of chapters 65 and 66 of the general statutes regarding
- 23 disability and retirement of state employees, and shall receive full
- 24 retirement credit for each year or portion thereof for which retirement
- 25 benefits are paid for service as such Chief Administrative Law
- 26 Adjudicator, administrative law adjudicator, assistant or other
- 27 employee.
- Sec. 3. (NEW) (Effective October 1, 2009) The Chief Administrative
- 29 Law Adjudicator shall be the chief executive officer of the Office of
- 30 Administrative Hearings and shall:
- 31 (1) Have all of the powers specifically granted in the general statutes
- and any additional powers that are reasonable and necessary to enable
- 33 the Chief Administrative Law Adjudicator to carry out the duties of his
- 34 or her office;
- 35 (2) Assign administrative law adjudicators in all cases referred to
- 36 the Office of Administrative Hearings, provided, in assigning an
- 37 administrative law adjudicator to a case, the Chief Administrative Law
- 38 Adjudicator shall, whenever practicable, assign an administrative law
- 39 adjudicator who has expertise in the legal issues or general subject
- 40 matter of the proceeding;
- 41 (3) Have all the powers and duties of an administrative law
- 42 adjudicator;
- 43 (4) Prepare an edited version of a proposed final decision and final
- 44 decision that shall not disclose protected information in any case

where any provision of the general statutes, federal law, state or federal regulations, or an order of a court of competent jurisdiction bars the disclosure of the identity of any person or party or bars the disclosure of any other information;

- (5) Collect, compile and prepare statistics and other data with respect to the operations of the Office of Administrative Hearings and submit annually to the Governor and the General Assembly a report on such operations, including, but not limited to, the number of hearings initiated, the number of proposed final decisions rendered, the number of partial or total reversals of such decisions by the agencies, the number of final decisions rendered and the number of proceedings pending;
- 57 (6) Study the subject of administrative adjudication in all its aspects 58 and develop recommendations to promote the goals of impartiality, 59 fairness, uniformity and cost-effectiveness in the administration and 60 conduct of hearings of contested cases;
 - (7) Develop a program for the continuing education of administrative law adjudicators in procedural due process and in the substantive law of the agencies that are subject to the provisions of section 8 of this act and training for ancillary personnel, and implement such program; and
 - (8) Index, by name and subject, all written orders and final decisions and make all indices, proposed final decisions and final decisions available for public inspection, and copying electronically and to the extent required by the Freedom of Information Act, as defined in section 1-200 of the general statutes.
 - Sec. 4. (NEW) (Effective October 1, 2009) (a) Notwithstanding any provision of the general statutes, each full-time employee or permanent part-time employee of an agency subject to the provisions of section 8 of this act whose primary duties (1) are to conduct hearings in contested cases and issue final decisions or proposed final decisions, including, but not limited to, human rights referees, staff attorneys,

hearing adjudicators and hearing officers, or (2) relate to providing administrative services required for conducting such hearings and issuing such decisions, shall be transferred to the Office of Administrative Hearings, in accordance with the provisions of this section and sections 4-38d, 4-38e and 4-39 of the general statutes.

- (b) Persons transferred to the Office of Administrative Hearings pursuant to this section and persons appointed by the Chief Administrative Law Adjudicator pursuant to chapter 67 of the general statutes shall be in the classified service, represented by the collective bargaining representative of an employee organization and subject to the provisions of chapter 68 of the general statutes. Persons transferred to the Office of Administrative Hearings pursuant to this section who are members of an employee organization, as defined in section 5-270 of the general statutes, at the time of their transfer shall continue to be represented by such employee organization.
- (c) The salaries, seniority and benefits of persons transferred to the Office of Administrative Hearings pursuant to this section shall not be reduced as a result of the transfer.
 - (d) No promotions governed by any existing and applicable memorandum of understanding between the Office of Labor Relations and any collective bargaining representative for state employees shall be denied, delayed, impaired or eliminated by the implementation of sections 1 to 9, inclusive, of this act.
 - (e) (1) Persons transferred to the Office of Administrative Hearings pursuant to this section who are members of a collective bargaining unit at the time of their transfer shall (A) not lose the job classification in which they are placed at the time of their transfer as a result of the transfer, and (B) remain the beneficiaries of any existing and applicable memorandum of understanding between the Office of Labor Relations and any collective bargaining representative for state employees. The and obligations contained in any memorandum understanding that applies to staff attorneys shall apply to Office administrative law adjudicators transferred the of

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Administrative Hearings and appointed by the Chief Administrative Law Adjudicator.

- (2) Persons transferred to the Office of Administrative Hearings pursuant to this section who are not members of a collective bargaining unit at the time of their transfer, and persons appointed by the Chief Administrative Law Adjudicator, shall (A) have a job classification commensurate with persons who are members of a collective bargaining unit at the time of their transfer, and (B) be subject to and become the beneficiaries of the terms of any existing and applicable memorandum of understanding between the Office of Labor Relations and any collective bargaining representative for state employees, including the rights and obligations contained in any memorandum of understanding that applies to staff attorneys.
 - (f) Time served in other agencies by persons transferred to the Office of Administrative Hearings pursuant to this section shall be recognized as qualifying experience and time in the Office of Administrative Hearings shall count as successful and satisfactory performance for career progression under any existing and applicable memorandum of understanding between the Office of Labor Relations and any collective bargaining representative for state employees.
 - (g) An administrative law adjudicator, assistant or other employee of the Office of Administrative Hearings who is removed, suspended, demoted or subjected to disciplinary action or other adverse employment action may appeal such action in accordance with the applicable collective bargaining agreement.
- Sec. 5. (NEW) (*Effective October 1, 2009*) (a) Each administrative law adjudicator shall have been admitted to the practice of law in this state for at least two years, except that such requirement shall not apply to any administrative law adjudicator transferred pursuant to section 4 of this act.
- (b) An administrative law adjudicator shall have the powers granted to hearing officers and presiding officers pursuant to sections

142 1 to 9, inclusive, and section 21 of this act and chapter 54 of the general statutes.

- Sec. 6. (NEW) (*Effective October 1, 2009*) (a) All hearings in contested cases conducted by the Office of Administrative Hearings shall be conducted by an administrative law adjudicator assigned by the Chief Administrative Law Adjudicator and shall be conducted in accordance with sections 1 to 9, inclusive, and section 21 of this act and sections 4-176e to 4-181a, inclusive, of the general statutes, as amended by this act.
 - (b) Unless different time limits are provided by any provision of the general statutes for contested cases before an agency, the time limits provided in sections 4-176e to 4-181a, inclusive, of the general statutes, as amended by this act, shall apply to all contested cases conducted by the Office of Administrative Hearings.
 - Sec. 7. (NEW) (Effective October 1, 2009) An administrative law adjudicator may conduct hearings and settlement negotiations held by the Office of Administrative Hearings. If a contested case is not resolved through settlement negotiations, either party may proceed to a hearing. An administrative law adjudicator who attempts to settle a matter may not thereafter be assigned to hear the matter. If a contested case is resolved by stipulation, agreed settlement or consent order, the administrative law adjudicator shall issue an order dismissing the contested case. The order shall incorporate by reference such stipulation, agreed settlement or consent order which shall be attached thereto. The order shall further provide that no findings of fact or conclusions of law have been made regarding any alleged violations of the law. The order and stipulation, agreed settlement or consent order may be enforceable by any party in Superior Court. A party may petition the superior court for the judicial district of New Britain for enforcement of the order and stipulation, agreed settlement or consent order and for appropriate temporary relief or a restraining order.
- 173 Sec. 8. (NEW) (*Effective October 1, 2009*) (a) Notwithstanding any provision of the general statutes, and except as otherwise provided in

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section 9 of this act, on and after the effective date of this section, the

- 176 Office of Administrative Hearings shall conduct hearings and render
- 177 proposed final decisions or, if authorized or required by law, final
- 178 decisions in contested cases:

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- 179 (1) Pursuant to subdivision (3) of subsection (b) of section 4-61dd of 180 the general statutes;
- 181 (2) Brought by or before the Department of Children and Families;
- 182 (3) Brought by or before the Department of Transportation; and
- 183 (4) Brought by or before the Commission on Human Rights and 184 Opportunities.
 - (b) Any agency that is not required to refer contested cases to the Office of Administrative Hearings pursuant to this section may, with the consent of the Chief Administrative Law Adjudicator, refer any contested case brought by or before such agency, to the Office of Administrative Hearings for purposes of settlement or a full adjudication of the contested case by an administrative law adjudicator. If an agency requests a full adjudication of the contested case, the agency shall specify whether the decision shall be a final decision or a proposed final decision. The agency referring the contested case shall incur the cost of transcripts if the Chief Administrative Law Adjudicator requests transcription services for the hearing. Upon issuance of the final decision or proposed final decision, the Chief Administrative Law Adjudicator shall forward the record to the referring agency. The Chief Administrative Law Adjudicator, the presiding officer and the Commission on Human Rights and Opportunities shall not be parties to any appeal of a decision or settlement conducted pursuant to this section.
 - (c) The powers, functions and duties of conducting hearings and issuing decisions in contested cases enumerated in subsections (a) and (b) of this section shall, on the date specified in subsection (a) of this section or the date of referral in subsection (b) of this section, be

transferred to the Office of Administrative Hearings in accordance

- with the provisions of sections 4-38d, 4-38e and 4-39 of the general
- statutes.
- 209 (d) Any hearing officer under contract with an agency to conduct
- 210 hearings and issue decisions in contested cases enumerated in
- subsections (a) and (b) of this section shall, on and after the date
- 212 specified in subsection (a) of this section or the date of referral in
- 213 subsection (b) of this section, continue to serve until all such cases
- 214 assigned to such hearing officer are completed, unless the Chief
- 215 Administrative Law Adjudicator determines that the case shall be
- 216 reassigned to an administrative law adjudicator.
- (e) Nothing in this section shall be construed to apply to the State
- 218 Board of Mediation and Arbitration or the State Board of Labor
- 219 Relations.
- 220 (f) The Department of Children and Families shall execute any
- 221 requisite contract with the Office of Administrative Hearings that is
- 222 necessary to maintain and secure any federal or state funding or
- reimbursement.
- Sec. 9. (NEW) (Effective October 1, 2009) No administrative law
- 225 adjudicator may be assigned by the Chief Administrative Law
- 226 Adjudicator to hear a contested case with respect to:
- 227 (1) Any hearing that is required by federal law to be conducted by a
- 228 specific agency or other hearing authority; or
- 229 (2) Any matter where the head of the agency, or one or more of the
- 230 members of a multimember agency, presides at the hearing in a
- contested case.
- Sec. 10. Subsection (e) of section 2c-2b of the general statutes is
- amended by adding subdivision (21) as follows (Effective October 1,
- 234 2009):
- 235 (NEW) (21) The Office of Administrative Hearings established

- 236 under section 1 of this act.
- Sec. 11. Section 4-166 of the general statutes is repealed and the
- following is substituted in lieu thereof (Effective October 1, 2009):
- As used in this chapter <u>and sections 1 to 9, inclusive, and section 21</u> of this act, unless the context otherwise requires:
- 241 (1) "Agency" means each state board, commission, department or
- 242 officer authorized by law to make regulations or to determine
- 243 contested cases, but does not include either house or any committee of
- 244 the General Assembly, the courts, the Council on Probate Judicial
- 245 Conduct, the Governor, Lieutenant Governor or Attorney General, or
- 246 town or regional boards of education, or automobile dispute
- settlement panels established pursuant to section 42-181;
- 248 (2) "Contested case" means a proceeding, including but not
- 249 restricted to rate-making, price fixing and licensing, in which the legal
- 250 rights, duties or privileges of a party are required by state statute or
- 251 regulation to be determined by an agency or by the Office of
- 252 Administrative Hearings after an opportunity for hearing or in which a
- 253 hearing is in fact held, but does not include proceedings on a petition
- for a declaratory ruling under section 4-176, as amended by this act,
- 255 hearings referred to in section 4-168 or hearings conducted by the
- 256 Department of Correction or the Board of Pardons and Paroles;
- 257 (3) "Final decision" means (A) the [agency] determination in a
- 258 contested case <u>made pursuant to section 4-179</u>, as amended by this act,
- section 21 of this act and section 4-180, as amended by this act, (B) a
- declaratory ruling issued by an agency pursuant to section 4-176, as
- 261 <u>amended by this act,</u> or (C) [an agency] <u>a</u> decision made after
- 262 reconsideration of a final decision. The term does not include a
- preliminary or intermediate ruling or order, [of an agency,] or a ruling
- 264 [of an agency] granting or denying a petition for reconsideration;
- 265 (4) "Hearing officer" means an individual appointed by an agency to

267 administrative law adjudicator pursuant to section 8 of this act. Such 268 individual may be a staff employee of the agency;

- (5) "Intervenor" means a person, other than a party, granted status 270 as an intervenor by an agency in accordance with the provisions of subsection (d) of section 4-176 or subsection (b) of section 4-177a, as amended by this act;
- 273 (6) "License" includes the whole or part of any agency permit, 274 certificate, approval, registration, charter or similar form of permission 275 required by law, but does not include a license required solely for 276 revenue purposes;
- 277 (7) "Licensing" includes the agency process respecting the grant, 278 denial, renewal, revocation, suspension, annulment, withdrawal or 279 amendment of a license;
- 280 (8) "Party" means each person (A) whose legal rights, duties or 281 privileges are required by statute to be determined by an agency 282 proceeding and who is named or admitted as a party, (B) who is 283 required by law to be a party in an agency proceeding, or (C) who is 284 granted status as a party under subsection (a) of section 4-177a, as 285 amended by this act;
- 286 (9) "Person" means any individual, partnership, corporation, limited liability company, association, governmental subdivision, agency or 287 288 public or private organization of any character, but does not include 289 the agency conducting the proceeding;
- 290 (10) "Presiding officer" means the head of the agency presiding at a 291 hearing, the member of [an] a multimember agency or the hearing 292 officer designated by the head of the agency to preside at [the] a 293 hearing, or an administrative law adjudicator presiding at a hearing;
- 294 (11) "Proposed final decision" means a final decision proposed by an 295 agency or a presiding officer under section 4-179, as amended by this 296 act, or section 21 of this act;

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(12) "Proposed regulation" means a proposal by an agency under the provisions of section 4-168 for a new regulation or for a change in, addition to or repeal of an existing regulation;

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- (13) "Regulation" means each agency statement of general applicability, without regard to its designation, that implements, interprets, or prescribes law or policy, or describes the organization, procedure, or practice requirements of any agency. The term includes the amendment or repeal of a prior regulation, but does not include (A) statements concerning only the internal management of any agency and not affecting private rights or procedures available to the public, (B) declaratory rulings issued pursuant to section 4-176, as amended by this act, or (C) intra-agency or interagency memoranda;
- 309 (14) "Regulation-making" means the process for formulation and adoption of a regulation;
- 311 (15) "Administrative law adjudicator" has the same meaning as 312 provided in section 2 of this act; and
- 313 (16) "Head of the agency" means the individual or group of 314 individuals constituting the highest authority within an agency.
- Sec. 12. Subsection (g) of section 4-176 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective* 317 October 1, 2009):
- 318 (g) If the agency conducts a hearing in a proceeding for a 319 declaratory ruling, the provisions of [subsection (b) of section 4-177c,] 320 section 4-178, as amended by this act, and section 4-179, as amended 321 by this act, shall apply to the hearing.
- Sec. 13. Section 4-176e of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
- Except as otherwise required by the general statutes, a [hearing in an agency proceeding may be held before (1)] contested case shall be heard by (1) an administrative law adjudicator, (2) the head of the

327 agency, (3) one or more of the members of a multimember agency, or

- 328 (4) one or more hearing officers, provided no individual who has
- 329 personally carried out the function of an investigator in a contested
- case may serve as a hearing officer in that case. [, or (2) one or more of
- 331 the members of the agency.]
- Sec. 14. Section 4-177 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2009*):
- (a) In a contested case, all parties shall be afforded an opportunity for hearing after reasonable notice from the agency.
- 336 (b) The notice shall be in writing and shall include: (1) A statement
- of the time, place [,] and nature of the hearing or, if the contested case
- 338 has been referred to the Office of Administrative Hearings, a statement
- 339 that the matter has been referred to the Office of Administrative
- 340 Hearings and that the time and place of the hearing will be set by an
- 341 <u>administrative law adjudicator</u>; (2) a statement of the legal authority
- and jurisdiction under which the hearing is to be held; (3) a reference
- 343 to the particular sections of the statutes and regulations involved; and
- 344 (4) a short and plain statement of the matters asserted. If the agency or
- party is unable to state the matters in detail at the time the notice is
- served, the initial notice may be limited to a statement of the issues
- involved. Thereafter, upon application, a more definite and detailed
- 348 statement shall be furnished.
- 349 (c) After an agency refers a contested case to the Office of
- 350 Administrative Hearings, the agency shall certify the official record in
- 351 such contested case to the Office of Administrative Hearings. The
- 352 Office of Administrative Hearings shall issue a notice in writing to all
- parties that shall include a statement of the time, place and nature of
- 354 the hearing. Thereafter, a party shall file all documents that are to
- 355 become part of such record with the Office of Administrative
- 356 Hearings. The filing of such documents with the agency rather than
- 357 with the Office of Administrative Hearings shall not be a jurisdictional
- defect and shall not be grounds for termination of the proceeding,
- 359 provided the administrative law adjudicator may assess appropriate

360 costs and sanctions against a party who misfiles such documents on a

- 361 showing of prejudice resulting from a wilful misfiling. The Office of
- 362 Administrative Hearings shall maintain the official record of a
- 363 contested case referred to said office.
- [(c)] (d) Unless precluded by law, a contested case may be resolved by stipulation, agreed settlement [,] or consent order or by the default
- of a party.
- [(d)] (e) The record in a contested case shall include: (1) Written
- 368 notices related to the case; (2) all petitions, pleadings, motions and
- intermediate rulings; (3) evidence received or considered; (4) questions
- and offers of proof, objections and rulings thereon; (5) the official
- 371 transcript, if any, of proceedings relating to the case, or, if not
- 372 transcribed, any recording or stenographic record of the proceedings;
- 373 (6) proposed final decisions and exceptions thereto; and (7) the final
- 374 decision.
- [(e)] (f) Any recording or stenographic record of the proceedings
- shall be transcribed on request of any party. The requesting party shall
- pay the cost of such transcript, unless otherwise provided by law.
- 378 Nothing in this section shall relieve an agency of its responsibility
- under section 4-183, as amended by this act, to transcribe the record for
- 380 an appeal.
- Sec. 15. Section 4-177a of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2009*):
- 383 (a) The presiding officer shall grant a person status as a party in a
- 384 contested case if [that] such officer finds that: (1) Such person has
- 385 submitted a written petition to the agency or presiding officer, and
- 386 mailed copies to all parties, at least five days before the date of
- 387 hearing; and (2) the petition states facts that demonstrate that the
- 388 petitioner's legal rights, duties or privileges shall be specifically
- affected by [the agency's] <u>a</u> decision in the contested case.
- 390 (b) The presiding officer may grant any person status as an

intervenor in a contested case if [that] <u>such</u> officer finds that: (1) Such person has submitted a written petition to the agency <u>or presiding</u> officer, and mailed copies to all parties, at least five days before the date of hearing; and (2) the petition states facts that demonstrate that the petitioner's participation is in the interests of justice and will not impair the orderly conduct of the proceedings.

- (c) The five-day requirement in subsections (a) and (b) of this section may be waived at any time before or after commencement of the hearing by the presiding officer on a showing of good cause.
- (d) If a petition is granted pursuant to subsection (b) of this section, the presiding officer may limit the intervenor's participation to designated issues in which the intervenor has a particular interest as demonstrated by the petition and shall define the intervenor's rights to inspect and copy records, physical evidence, papers and documents, to introduce evidence [,] and to argue and cross-examine on those issues. The presiding officer may further restrict the participation of an intervenor in the proceedings, including the rights to inspect and copy records, to introduce evidence and to cross-examine, so as to promote the orderly conduct of the proceedings.
- Sec. 16. Section 4-177b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):

In a contested case, the presiding officer may administer oaths, take testimony under oath relative to the case, subpoena witnesses and require the production of records, physical evidence, papers and documents to any hearing held in the case. If any person disobeys the subpoena or, having appeared, refuses to answer any question put to [him] such person or to produce any records, physical evidence, papers and documents requested by the presiding officer, the administrative law adjudicator or, if the hearing is conducted by the agency, the agency may apply to the superior court for the judicial district of [Hartford] New Britain or for the judicial district in which the person resides, or to any judge of that court if it is not in session, setting forth the disobedience to the subpoena or refusal to answer or

produce, and the court or judge shall cite the person to appear before

- the court or judge to show cause why the records, physical evidence,
- papers and documents should not be produced or why a question put
- 427 to [him] <u>such person</u> should not be answered. Nothing in this section
- 428 shall be construed to limit the authority of the agency, the
- 429 <u>administrative law adjudicator</u> or any party as otherwise allowed by
- 430 law.
- Sec. 17. Section 4-177c of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2009*):
- [(a)] In a contested case, each party and the agency, including an
- 434 <u>agency</u> conducting the proceeding, shall be afforded the opportunity
- 435 (1) to inspect and copy relevant and material records, papers and
- documents not in the possession of the party or such agency, except as
- 437 otherwise provided by federal law or any other provision of the
- 438 general statutes, and (2) at a hearing, to respond, to cross-examine
- other parties, intervenors [,] and witnesses, and to present evidence
- and argument on all issues involved.
- [(b) Persons not named as parties or intervenors may, in the
- discretion of the presiding officer, be given an opportunity to present
- oral or written statements. The presiding officer may require any such
- statement to be given under oath or affirmation.]
- Sec. 18. Section 4-178 of the general statutes is repealed and the
- following is substituted in lieu thereof (*Effective October 1, 2009*):
- In contested cases: (1) Any oral or documentary evidence may be
- received, but the [agency] presiding officer shall, as a matter of policy,
- 449 provide for the exclusion of irrelevant, immaterial or unduly
- 450 repetitious evidence; (2) [agencies shall give effect to] the rules of
- 451 privilege recognized by law shall be given effect; (3) when a hearing
- will be expedited and the interests of the parties will not be prejudiced
- 453 substantially, any part of the evidence may be received in written
- 454 form; (4) documentary evidence may be received in the form of copies
- or excerpts, if the original is not readily available, and upon request,

parties and the agency, including an agency conducting the proceeding, shall be given an opportunity to compare the copy with the original; (5) a party and [such] the agency, including an agency conducting the proceeding, may conduct cross-examinations required for a full and true disclosure of the facts; (6) notice may be taken of judicially cognizable facts; [and of] (7) in a proceeding conducted by the agency or in an agency review of a proposed final decision, notice may be taken of generally recognized technical or scientific facts within the agency's specialized knowledge; [(7)] (8) parties shall be notified in a timely manner of any material noticed, including any agency memoranda or data, and they shall be afforded an opportunity to contest the material so noticed; and [(8) the agency's] (9) in a proceeding conducted by the agency or in an agency review of a proposed final decision, the agency may use its experience, technical competence [,] and specialized knowledge [may be used] in the evaluation of the evidence.

Sec. 19. Section 4-178a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):

If a hearing in a contested case or in a declaratory ruling proceeding is held before a hearing officer or before less than a majority of the members of the agency who are authorized by law to render a final decision, a party, if permitted by regulation and before rendition of the final decision, may request a review by a majority of the members of the agency, of any preliminary, procedural or evidentiary ruling made at the hearing. The majority of the members may make an appropriate order, including the reconvening of the hearing. The provisions of this section shall not apply to a hearing conducted by an administrative law adjudicator.

483 <u>law adjudicator.</u>

Sec. 20. Section 4-179 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):

(a) When, in an agency proceeding that is not conducted by an administrative law adjudicator, a majority of the members of the agency who are to render the final decision have not heard the matter

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or read the record, the decision, if adverse to a party, shall not be rendered until a proposed final decision is served upon the parties, and an opportunity is afforded to each party adversely affected to file exceptions and present briefs and oral argument to the members of the agency who are to render the final decision.

- (b) A proposed final decision made under this section shall be in writing and [contain a statement of the reasons for the decision and a finding of facts and conclusion of law on each issue of fact or law necessary to the decision] shall comply with the requirements of subsection (c) of section 4-180, as amended by this act.
- (c) Except when authorized by law to render a final decision for an agency, a hearing officer shall, after hearing a matter, make a proposed final decision.
- 502 (d) The parties and the agency conducting the proceeding, by written stipulation, may waive compliance with this section.
 - Sec. 21. (NEW) (*Effective October 1, 2009*) (a) A proposed final decision rendered by an administrative law adjudicator shall be delivered promptly to each party or the party's authorized representative, and to the agency, personally or by United States mail, certified or registered, postage prepaid, return receipt requested. After such proposed final decision is rendered, the record in the contested case shall be delivered promptly to the agency.
 - (b) A proposed final decision rendered by an administrative law adjudicator shall become a final decision of the agency unless the head of the agency, not later than twenty-one days following the date the proposed final decision is delivered or mailed to the agency, modifies or rejects the proposed final decision, provided the head of the agency may, before expiration of such time period and for good cause, certify the extension of such time period for not more than an additional twenty-one days. If the head of the agency modifies or rejects the proposed final decision, the head of the agency shall state the reason for the modification or rejection on the record. In reviewing a proposed

521 final decision rendered by an administrative law adjudicator, the head 522 of the agency may afford each party, including the agency, an 523 opportunity to present briefs and may afford each party, including the 524 agency, an opportunity to present oral argument.

- (c) If, within the time period provided in subsection (b) of this section, the head of the agency, in reviewing a proposed final decision rendered by an administrative law adjudicator, determines that additional evidence is necessary, the head of the agency shall refer the matter to the Office of Administrative Hearings. The Chief Administrative Law Adjudicator shall assign the administrative law adjudicator who rendered such proposed final decision to take the additional evidence unless such administrative law adjudicator is unavailable. After taking the additional evidence, the administrative law adjudicator shall, not later than thirty days following such referral, prepare a proposed final decision as provided in this section based on such additional evidence and the record of the prior hearing.
- 537 (d) A proposed final decision made under this section shall be in 538 writing and shall comply with the requirements of subsection (c) of 539 section 4-180 of the general statutes, as amended by this act.
- 540 Sec. 22. Section 4-180 of the general statutes is repealed and the following is substituted in lieu thereof (Effective October 1, 2009):
 - (a) Each agency and administrative law adjudicator shall proceed with reasonable dispatch to conclude any matter pending before [it] such agency or administrative law adjudicator and, in all hearings of contested cases conducted by the agency or the administrative law adjudicator, shall render a final decision within ninety days following the close of evidence or the due date for the filing of briefs, whichever is later. [, in such proceedings.]
 - (b) If, in any contested case, any agency or administrative law adjudicator fails to comply with the provisions of subsection (a) of this section, [in any contested case, any party thereto] any party to such contested case may apply to the superior court for the judicial district

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of [Hartford] <u>New Britain</u> for an order requiring the agency <u>or</u> <u>administrative law adjudicator</u> to render a <u>proposed final decision or a</u> final decision forthwith. The court, after hearing, shall issue an appropriate order.

- (c) A final decision in a contested case shall be in writing or, if there is no proposed final decision, orally stated on the record. [and, if adverse to a party,] A proposed final decision and a final decision in a contested case shall include [the agency's] findings of fact and conclusions of law necessary to [its] the decision and shall be made by applying all pertinent provisions of law. Findings of fact shall be based exclusively on the evidence in the record and on matters noticed. The [agency shall state in] proposed final decision and the final decision shall contain the name of each party and the most recent mailing address, provided to the agency, of the party or [his] the party's authorized representative. If the final decision is orally stated on the record, each such name and mailing address shall be included in the record.
- (d) The final decision shall be delivered promptly to each party or [his] the party's authorized representative and, in the case of a final decision by an administrative law adjudicator authorized by law to render such decision, to the agency, personally or by United States mail, certified or registered, postage prepaid, return receipt requested. [The] An agency rendering a final decision shall immediately transmit a copy of such decision to the Office of Administrative Hearings. A proposed final decision that becomes a final decision because of agency inaction, as provided in subsection (b) of section 21 of this act, shall become effective at the expiration of the time period specified in said subsection or on a later date specified in such proposed final decision. Any other final decision shall be effective when personally delivered or mailed or on a later date specified [by the agency] in such final decision. The date of delivery or mailing of a proposed final decision and a final decision shall be endorsed on the front of the decision or on a transmittal sheet included with the decision.

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Sec. 23. Subsection (a) of section 4-181 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):

- (a) Unless required for the disposition of ex parte matters authorized by law, no hearing officer, administrative law adjudicator or member of an agency who, in a contested case, is to render a final decision or to make a proposed final decision shall communicate, directly or indirectly, in connection with any issue of fact, with any person or party, or, in connection with any issue of law, with any party or the party's representative, without notice and opportunity for all parties to participate.
- 597 Sec. 24. Section 4-181a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
 - (a) (1) Unless otherwise provided by law, a party or the agency in a contested case may, within fifteen days after the personal delivery or mailing of the final decision or within fifteen days after the date that a proposed final decision becomes a final decision because of agency inaction, as provided in subsection (b) of section 21 of this act, file with the [agency] authority that rendered the final decision a petition for reconsideration of the decision on the ground that: (A) An error of fact or law should be corrected; (B) new evidence has been discovered which materially affects the merits of the case and which for good reasons was not presented in the agency proceeding; or (C) other good cause for reconsideration has been shown. Within twenty-five days of the filing of the petition, [the agency] such authority shall decide whether to reconsider the final decision. The failure of [the agency] such authority to make [that] such determination within twenty-five days of such filing shall constitute a denial of the petition.
 - (2) Within forty days of the personal delivery or mailing of the final decision, the [agency] <u>authority that rendered the final decision</u>, regardless of whether a petition for reconsideration has been filed, may decide to reconsider the final decision.

(3) If the [agency] <u>authority that rendered the final decision</u> decides to reconsider [a] <u>the</u> final decision, pursuant to subdivision (1) or (2) of this subsection, [the agency] <u>such authority</u> shall proceed in a reasonable time to conduct such additional proceedings as may be necessary to render a decision modifying, affirming or reversing the final decision, provided such decision made after reconsideration shall be rendered not later than ninety days following the date on which [the agency] <u>such authority</u> decides to reconsider the final decision. If [the agency] <u>such authority</u> fails to render such decision made after reconsideration within such ninety-day period, the original final decision shall remain the final decision in the contested case for purposes of any appeal under the provisions of section 4-183, <u>as amended by this act</u>.

- (4) Except as otherwise provided in subdivision (3) of this subsection, [an agency] <u>a</u> decision made after reconsideration pursuant to this subsection shall become the final decision in the contested case in lieu of the original final decision for purposes of any appeal under the provisions of section 4-183, <u>as amended by this act</u>, including, but not limited to, an appeal of (A) any issue decided by the [agency] <u>authority that rendered the final decision</u> in its original final decision that was not the subject of any petition for reconsideration or [the agency's] <u>such authority's</u> decision made after reconsideration, (B) any issue as to which reconsideration was requested but not granted, and (C) any issue that was reconsidered but not modified by [the agency] <u>such authority</u> from the determination of such issue in the original final decision.
- (b) On a showing of changed conditions, the [agency] <u>authority that rendered the final decision</u> may reverse or modify the final decision, at any time, at the request of any person or on [the agency's] <u>such authority's</u> own motion. The procedure set forth in this chapter for contested cases shall be applicable to any proceeding in which such reversal or modification of any final decision is to be considered. The party or parties who were the subject of the original final decision, or their successors, if known, and intervenors in the original contested

case, shall be notified of the proceeding and shall be given the opportunity to participate in the proceeding. Any decision to reverse or modify a final decision shall make provision for the rights or privileges of any person who has been shown to have relied on such final decision.

- (c) The [agency] <u>authority that rendered the final decision</u> may, without further proceedings, modify a final decision to correct any clerical error. A person may appeal [that] <u>such</u> modification under the provisions of section 4-183, <u>as amended by this act</u>, or, if an appeal is pending when the modification is made, may amend the appeal.
- (d) For the purposes of this section and section 4-183, as amended by this act, in the case of a proposed final decision that becomes a final decision because of agency inaction, as provided in subsection (b) of section 21 of this act, the authority that rendered the final decision shall be deemed to be the agency.
- Sec. 25. Section 4-183 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
 - (a) A person who has exhausted all administrative remedies available within the agency and who is aggrieved by a final decision may appeal to the Superior Court as provided in this section. The filing of a petition for reconsideration is not a prerequisite to the filing of such an appeal.
 - (b) A person may appeal a preliminary, procedural or intermediate agency action or ruling to the Superior Court if (1) it appears likely that the person will otherwise qualify under this chapter to appeal from the final agency action or ruling, and (2) postponement of the appeal would result in an inadequate remedy.
 - (c) (1) Within forty-five days after mailing of the final decision under section 4-180, as amended by this act, or, if there is no mailing, within forty-five days after personal delivery of the final decision under said section, or (2) within forty-five days after the [agency]

authority that rendered the final decision denies a petition for reconsideration of the final decision pursuant to subdivision (1) of subsection (a) of section 4-181a, as amended by this act, or (3) within forty-five days after mailing of the final decision made after reconsideration pursuant to subdivisions (3) and (4) of subsection (a) of section 4-181a, as amended by this act, or, if there is no mailing, within forty-five days after personal delivery of the final decision made after reconsideration pursuant to said subdivisions, or (4) within forty-five days after the expiration of the ninety-day period required under subdivision (3) of subsection (a) of section 4-181a, as amended by this act, if [the agency] such authority decides to reconsider the final decision and fails to render a decision made after reconsideration within such period, or (5) if a proposed final decision becomes a final decision because of agency inaction, as provided in subsection (b) of section 21 of this act, within forty-five days after the decision becomes final, whichever is applicable and is later, a person appealing as provided in this section shall serve a copy of the appeal on the agency [that rendered the final decision] at its office or at the office of the Attorney General in Hartford and file the appeal with the clerk of the superior court for the judicial district of New Britain or for the judicial district wherein the person appealing resides or, if [that] such person is not a resident of this state, with the clerk of the court for the judicial district of New Britain. An appeal of a final decision under this section shall be taken within such applicable forty-five-day period regardless of the effective date of the final decision. Within [that] such time, the person appealing shall also serve a copy of the appeal on each party listed in the final decision at the address shown in the decision, provided failure to make such service within forty-five days on parties other than the agency [that rendered the final decision] shall not deprive the court of jurisdiction over the appeal. Service of the appeal shall be made by United States mail, certified or registered, postage prepaid, return receipt requested, without the use of a state marshal or other officer, or by personal service by a proper officer or indifferent person making service in the same manner as complaints are served in ordinary civil actions. If service of the appeal is made by mail, service

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shall be effective upon deposit of the appeal in the mail.

(d) The person appealing, not later than fifteen days after filing the appeal, shall file or cause to be filed with the clerk of the court an affidavit, or the state marshal's return, stating the date and manner in which a copy of the appeal was served on each party and on the agency [that rendered the final decision,] and, if service was not made on a party, the reason for failure to make service. If the failure to make service causes prejudice to any party to the appeal or to the agency, the court, after hearing, may dismiss the appeal.

- (e) If service has not been made on a party, the court, on motion, shall make such orders of notice of the appeal as are reasonably calculated to notify each party not yet served.
- (f) The filing of an appeal shall not, of itself, stay enforcement of [an agency] <u>a final</u> decision. An application for a stay may be made to the agency, to the court or to both. Filing of an application with the agency shall not preclude action by the court. A stay, if granted, shall be on appropriate terms.
- (g) Within thirty days after the service of the appeal, or within such further time as may be allowed by the court, the agency shall transcribe any portion of the record that has not been transcribed and transmit to the reviewing court the original or a certified copy of the entire record of the proceeding appealed from, which shall include the [agency's] findings of fact and conclusions of law, separately stated. By stipulation of all parties to such appeal proceedings, the record may be shortened. A party unreasonably refusing to stipulate to limit the record may be taxed by the court for the additional costs. The court may require or permit subsequent corrections or additions to the record.
- (h) If, before the date set for hearing on the merits of an appeal, application is made to the court for leave to present additional evidence, and it is shown to the satisfaction of the court that the additional evidence is material and that there were good reasons for

failure to present it in the proceeding before the [agency] <u>authority that</u> rendered the final decision, the court may order that the additional evidence be taken before [the agency] <u>such authority</u> upon conditions determined by the court. [The agency] <u>Such authority</u> may modify its findings and decision by reason of the additional evidence and shall file [that] <u>such</u> evidence and any modifications, new findings [,] or decisions with the reviewing court.

- (i) [The] Except as otherwise provided by law, the appeal shall be conducted by the court without a jury and shall be confined to the record. If alleged irregularities in procedure before the [agency] presiding officer are not shown in the record or if facts necessary to establish aggrievement are not shown in the record, proof limited thereto may be taken in the court. The court, upon request, shall hear oral argument and receive written briefs.
- (j) [The] Unless a different standard of review is provided by law, the court shall not substitute its judgment for that of the [agency] authority that rendered the final decision as to the weight of the evidence on questions of fact. The court shall affirm the final decision [of the agency] unless the court finds that substantial rights of the person appealing have been prejudiced because the administrative findings, inferences, conclusions [,] or decisions are: (1) In violation of constitutional or statutory provisions; (2) in excess of the statutory authority of the agency; (3) made upon unlawful procedure; (4) affected by other error of law; (5) clearly erroneous in view of the reliable, probative [,] and substantial evidence on the whole record; or (6) arbitrary or capricious or characterized by abuse of discretion or clearly unwarranted exercise of discretion. If the court finds such prejudice, [it] the court shall sustain the appeal and, if appropriate, may render a judgment under subsection (k) of this section or remand the case for further proceedings. For the purposes of this section, a remand is a final judgment.
- (k) If a particular agency action is required by law, the court, on sustaining the appeal, may render a judgment that modifies the

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[agency] <u>final</u> decision, orders the particular agency action, or orders the agency to take such action as may be necessary to effect the particular action.

- (l) In all appeals taken under this section, costs may be taxed in favor of the prevailing party in the same manner, and to the same extent, that costs are allowed in judgments rendered by the Superior Court. No costs shall be taxed against the state, except as provided in section 4-184a.
- (m) In any case in which a person appealing claims that [he] such person cannot pay the costs of an appeal under this section, [he] such person shall, within the time permitted for filing the appeal, file with the clerk of the court to which the appeal is to be taken an application for waiver of payment of such fees, costs and necessary expenses, including the requirements of bond, if any. The application shall conform to the requirements prescribed by rule of the judges of the Superior Court. After such hearing as the court determines is necessary, the court shall render its judgment on the application, which judgment shall contain a statement of the facts the court has found, with its conclusions thereon. The filing of the application for the waiver shall toll the time limits for the filing of an appeal until such time as a judgment on such application is rendered.
- Sec. 26. Subsection (e) of section 1-82a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
 - (e) The judge trial referee shall make public a finding of probable cause not later than five business days after any such finding. At such time the entire record of the investigation shall become public, except that the Office of State Ethics may postpone examination or release of such public records for a period not to exceed fourteen days for the purpose of reaching a stipulation agreement pursuant to subsection [(c)] (d) of section 4-177, as amended by this act. Any such stipulation agreement or settlement shall be approved by a majority of those members present and voting.

Sec. 27. Subsection (e) of section 1-93a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective* 818 October 1, 2009):

- (e) The judge trial referee shall make public a finding of probable cause not later than five business days after any such finding. At such time, the entire record of the investigation shall become public, except that the Office of State Ethics may postpone examination or release of such public records for a period not to exceed fourteen days for the purpose of reaching a stipulation agreement pursuant to subsection [(c)] (d) of section 4-177, as amended by this act. Any stipulation agreement or settlement entered into for a violation of this part shall be approved by a majority of its members present and voting.
- Sec. 28. (Effective October 1, 2009) On or before January 6, 2011, the Legislative Program Review and Investigations Committee shall submit to the joint standing committee of the General Assembly having cognizance of matters relating to the judiciary a feasibility analysis and implementation plan for the transfer of contested cases conducted by the Department of Social Services to the Office of Administrative Hearings.
- Sec. 29. Subsection (a) of section 46a-57 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2009*):
- (a) (1) The Governor shall appoint three human rights referees for terms commencing October 1, 1998, and four human rights referees for terms commencing January 1, 1999. The human rights referees so appointed shall serve for a term of one year.
 - (2) (A) On and after October 1, 1999, the Governor shall appoint seven human rights referees with the advice and consent of both houses of the General Assembly. The Governor shall appoint three human rights referees to serve for a term of two years commencing October 1, 1999. The Governor shall appoint four human rights referees to serve for a term of three years commencing January 1, 2000.

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848 Thereafter, human rights referees shall serve for a term of three years.

(B) On and after July 1, 2001, there shall be five human rights referees. Each of the human rights referees serving on July 1, 2001, shall complete the term to which such referee was appointed. Thereafter, human rights referees shall be appointed by the Governor, with the advice and consent of both houses of the General Assembly, to serve for a term of three years.

- (C) On and after July 1, 2004, there shall be seven human rights referees. Each of the human rights referees serving on July 1, 2004, shall complete the term to which such referee was appointed and shall serve until his successor is appointed and qualified. Thereafter, human rights referees shall be appointed by the Governor, with the advice and consent of both houses of the General Assembly, to serve for a term of three years.
- (D) On and after October 1, 2009, there shall be six human rights referees. Each of the human rights referees serving on October 1, 2009, shall complete the term for which such referee was appointed. Thereafter, human rights referees shall be appointed by the Governor, with the advice and consent of both houses of the General Assembly, to serve for a term of three years.
 - (3) When the General Assembly is not in session, any vacancy shall be filled pursuant to the provisions of section 4-19. The Governor may remove any human rights referee for cause.

This act shall take effect as follows and shall amend the following sections:				
Section 1	October 1, 2009	New section		
Sec. 2	October 1, 2009	New section		
Sec. 3	October 1, 2009	New section		
Sec. 4	October 1, 2009	New section		
Sec. 5	October 1, 2009	New section		
Sec. 6	October 1, 2009	New section		
Sec. 7	October 1, 2009	New section		

Sec. 8	October 1, 2009	New section
Sec. 9	October 1, 2009	New section
Sec. 10	October 1, 2009	2c-2b(e)
Sec. 11	October 1, 2009	4-166
Sec. 12	October 1, 2009	4-176(g)
Sec. 13	October 1, 2009	4-176e
Sec. 14	October 1, 2009	4-177
Sec. 15	October 1, 2009	4-177a
Sec. 16	<i>October 1, 2009</i>	4-177b
Sec. 17	<i>October 1, 2009</i>	4-177c
Sec. 18	<i>October 1, 2009</i>	4-178
Sec. 19	October 1, 2009	4-178a
Sec. 20	October 1, 2009	4-179
Sec. 21	<i>October 1, 2009</i>	New section
Sec. 22	<i>October 1, 2009</i>	4-180
Sec. 23	<i>October 1, 2009</i>	4-181(a)
Sec. 24	<i>October 1, 2009</i>	4-181a
Sec. 25	October 1, 2009	4-183
Sec. 26	October 1, 2009	1-82a(e)
Sec. 27	October 1, 2009	1-93a(e)
Sec. 28	October 1, 2009	New section
Sec. 29	October 1, 2009	46a-57(a)

Statement of Legislative Commissioners:

The definition of "administrative law adjudicator" in subdivision (15) of section 11 was revised for consistency with the same term in subsection (a) of section 2.

GAE Joint Favorable Subst.

The following fiscal impact statement and bill analysis are prepared for the benefit of members of the General Assembly, solely for the purpose of information, summarization, and explanation, and do not represent the intent of the General Assembly or either House thereof for any purpose:

OFA Fiscal Note

State Impact:

Agency Affected	Fund-Effect	FY 10 \$	FY 11 \$
Human Rights & Opportunities,	GF - Cost	95,000	94,000
Com.; Comptroller Misc.			
Accounts (Fringe Benefits) ¹			
Human Rights & Opportunities,	GF - Savings	107,500	107,500
Com.; Comptroller Misc.			
Accounts (Fringe Benefits)			
Legislative Mgmt.	GF - None	None	None
Transfer from CHRO, DCF, and	GF - None	See Below	See Below
DOT			

Note: GF=General Fund

Municipal Impact: None

Explanation

The bill establishes a new office (the Office of Administrative Hearings or OAH) within the Commission on Human Rights and Opportunities and transfers existing personnel to OAH. It is anticipated that a state cost would be incurred to raise the salaries of hearing officers once they are designated as administrative law adjudicators under the bill and subject to the bill's stricter credentials.² These costs would be offset by the bill's elimination of one vacant, funded position within CHRO, resulting in a net savings of \$12,500 in FY 10 and \$13,500 in FY 11. It is anticipated that no additional office

¹ The fringe benefit costs for state employees are budgeted centrally in the Miscellaneous Accounts administered by the Comptroller on an actual cost basis. The following is provided for estimated costs associated with additional personnel. The estimated non-pension fringe benefit rate as a percentage of payroll is 25.43%. Fringe benefit costs for new positions do not initially include pension costs as the state's pension contribution is based upon the 6/30/08 actuarial valuation for the State Employees Retirement System (SERS) which certifies the contribution for FY 10 and FY 11. Therefore, new positions will not impact the state's pension contribution until FY 12 after the next scheduled certification on 6/30/2010.

² Estimated annual cost for the salary differential of 14 hearing officers = \$75,000.

space would be required.

Transfer of Personnel

The bill reassigns hearing officers and support staff from the Commission on Human Rights and Opportunities, Department of Children and Families, and Department of Transportation. It is estimated that fourteen staff members (including 6 from the CHRO) would be reassigned to the OAH under this provision. These reassignments would necessitate the transfer of approximately \$750,000 from the Departments of Transportation and Children and Families to the CHRO in order to support the salaries of these transferred staff members.

Establishment of the OAH is expected to yield efficiencies in the processing of cases. However, it is uncertain to what extent this will result in budgetary savings to offset the certain costs indicated above.

CHRO Savings

The bill eliminates one Human Rights Referee position within the Commission on Human Rights and Opportunities (CHRO). This will result in a savings of \$86,000 to CHRO and \$21,870 to the Comptrollers Office for fringe benefits.

Section 28 requires, on or before 1/6/11, the Program and Investigations Committee to conduct a feasibility analysis and implementation plan for the transfer of contested cases from the DSS to the OAH. It is anticipated that this could be accommodated without requiring additional resources.

It should be noted that sHB 6365 (Appropriations Budget) eliminates the Public Hearing Office of CHRO, including 6 Human Rights Referees and 1 Secretary.

The Out Years

The annualized ongoing fiscal impact identified above would continue into the future until 2014 when the program sunsets in

accordance with the bill.

OLR Bill Analysis sSB 1117

AN ACT ESTABLISHING A DEMONSTRATION PROJECT FOR AN OFFICE OF ADMINISTRATIVE HEARINGS.

SUMMARY:

This bill establishes an Office of Administrative Hearings (OAH) within the Commission on Human Rights and Opportunities (CHRO) until July 1, 2014 unless it is reestablished. The bill requires OAH to impartially conduct contested case hearings for CHRO and the departments of Children and Families and Transportation. The bill transfers certain personnel, including hearing officers, from these agencies to OAH.

The bill requires the office to conduct the hearings in accordance with the bill and the Uniform Administrative Procedure Act (UAPA), including the time limits under the UAPA unless otherwise provided by law. After the hearings, the bill requires OAH to issue a proposed final decision or final decision, if allowed or required by law. Any proposed final decision may be rejected, modified, or accepted by the referring agency. It becomes final if the agencies fail to act within a specified period.

The bill makes several changes to the UAPA. Most of the changes are conforming ones made necessary by the new office's role in contested cases.

The bill reduces the number of human rights referees from seven to six beginning October 1, 2009. Each referee serving on that date must complete his or her term. Thereafter, just as under current law, the governor appoints the referees with the advice and consent of the General Assembly, to serve three-year terms.

Lastly, the bill makes technical and conforming changes.

EFFECTIVE DATE: October 1, 2009

OFFICE OF ADMINISTRATIVE HEARINGS Staff (§§ 2-5)

Chief Administrative Law Adjudicator. The bill requires the CHRO executive director to designate an administrative law adjudicator (ALA) to serve as the office's full-time chief executive officer for a term of two years.

The chief ALA has all the powers specifically granted by law and any additional powers that are reasonable and necessary for him or her to carry out his or her duties. Additionally, the chief ALA has all the powers and duties of an ALA. An ALA is someone (1) primarily responsible for conducting contested case hearings and issuing final decisions or proposed final decisions, (2) transferred to OAH pursuant to the bill, and (3) appointed by the chief ALA.

The chief ALA must:

- 1. assign an ALA to hear each case referred to OAH and, where practicable, base the assignment on expertise in the legal issues or general subject matter of the proceeding;
- 2. prepare a proposed final decision or, where applicable, a final decision that keeps protected information, including the identity of any person or party, confidential if required by law, regulations, or court order;
- 3. collect, compile, and prepare statistics and other data on OAH's operations and annually report to the governor and the legislature on such operations, including the number of (a) hearings initiated, (b) proposed final decisions rendered, (c) partial or total reversals of such decisions by the agencies, (d) final decisions rendered, and (e) proceedings pending;
- 4. study all aspects of administrative adjudication and develop

recommendations to promote impartiality, fairness, uniformity, and cost-effectiveness in the administration and conduct of contested cases;

- 5. develop and implement a program for (a) the continuing education of ALAs in procedural due process and the substantive law of their referring agencies and (b) training ancillary personnel; and
- 6. index, by name and subject, all written orders and final decisions and make all indices, proposed final decisions, and final decisions available for public inspection and copying electronically as the Freedom of Information Act requires.

Other Staff. As the office's chief executive officer, the chief ALA can hire staff. The bill transfers to OAH certain full-time and permanent part-time employees from the agencies whose cases the office will hear. The transferred employees are those primarily responsible for (1) conducting hearings in contested cases and issuing final decisions or proposed final decisions, including human rights referees, staff attorneys, hearing adjudicators, and hearing officers, and (2) providing administrative services required for conducting the hearings and issuing the decisions.

Each ALA, other than those transferred from other agencies, must be admitted to the practice of law in this state for at least two years. ALAs have the powers granted to hearing officers and presiding officers.

Job Classifications and Benefits. The chief ALA, ALAs, assistants, and other OAH employees (1) are entitled to the same fringe benefits as other state employees, (2) are included in state employees' disability and retirement programs, and (3) receive full retirement credit for work completed each year or portion thereof for which retirement benefits are paid.

Transferees and chief ALA appointees are in the classified service

and covered by collective bargaining. Those transferred employees who are members of an employee organization at the time of their transfer continue to be represented by that organization.

Transferred employees cannot have their seniority, salaries, or benefits reduced because of the transfer. They get credit for time served in other agencies.

Transferred employees who are members of a collective bargaining unit at the time of their transfer remain the beneficiaries of any existing and applicable memorandum of understanding (MOU) between the Office of Labor Relations and any collective bargaining representative for state employees. These employees cannot lose the job classifications they had when they were transferred. And no promotions governed by any existing MOU between the Office of Labor Relations and any collective bargaining representative for these employees can be denied, delayed, impaired, or eliminated because of OAH's establishment or the transfer of personnel to it. MOU provisions on the rights and obligations of staff attorneys also apply to transferred ALAs.

Transferees who are not members of a collective bargaining unit at the time of their transfer and employees the chief ALA hires must (1) have the same job classifications as transferees who are members of a collective bargaining unit at the time of their transfer and (2) be subject to, and become the beneficiaries of, the terms of any existing and applicable MOU between the Office of Labor Relations and any collective bargaining representative for state employees, including the rights and obligations contained in any MOU that applies to staff attorneys.

An ALA, assistant, or other OAH employee who is removed, suspended, demoted, or subjected to disciplinary action or other adverse employment action may appeal the action in accordance with the applicable collective bargaining agreement.

Types of Cases Heard (§§ 8 & 28)

Beginning October 1, 2009, the bill requires OAH to conduct

hearings and render proposed final decisions or, if authorized or required by law, final decisions in contested cases brought by or before the:

- 1. Department of Children and Families (DCF);
- 2. Department of Transportation; and
- 3. Commission on Human Rights and Opportunities, including allegations of retaliation against whistleblowers.

On that same date, the powers, functions, and duties of the referring agencies with respect to their contested cases transfer to OAH. Additionally, DCF must execute any requisite contract with OAH necessary to maintain and secure any federal or state funding or reimbursement. However, the bill requires any hearing officer under contract with an agency to conduct hearings and issue decisions in contested cases of the type to be referred to complete their cases unless the chief ALA decides to reassign the cases to ALAs.

Any other agency can, with the chief ALA's consent, refer contested cases to OAH for settlement or a full adjudication. Any agency that requests a full adjudication of the contested case must specify whether the decision will be a final decision or a proposed final decision. The agency referring the contested case incurs the cost of transcripts if the chief ALA requests transcription services for the hearing. Upon issuance of the final decision or proposed final decision, the chief ALA must forward the record to the referring agency. The powers, functions, and duties of these agencies transfer on the dates of the referrals.

The chief ALA, the presiding officer, and CHRO cannot be parties to any appeal of a decision or settlement the OAH conducts.

By January 6, 2011, the bill requires the Program Review and Investigations Committee to submit to the Judiciary Committee a feasibility analysis and implementation plan for the transfer of contested cases conducted by the Department of Social Services to

OAH.

The bill specifies that its section on the types of transferred cases OAH hears, the people allowed to hear them, and their powers and duties do not apply to the State Board of Mediation and Arbitration or the State Board of Labor Relations.

Hearings (§§ 7, 9, & 14)

The bill requires agencies that refer their cases to OAH to certify the official record in each case, and give the parties notice of the referral and that an ALA will set the time and place of the hearings. OAH must give the notice and also include in it the nature of the hearing. Thereafter, a party must file all documents that are to become part of the record with OAH. Filing these documents with the agency, rather than with OAH, is not a jurisdictional defect and is not grounds for termination of the proceeding. However, the ALA may assess appropriate costs and sanctions against a party who misfiles the documents on a showing of prejudice resulting from a willful misfiling. OAH must maintain the official record of a contested case referred to it.

An ALA assigned by the chief ALA must hear or settle any contested case before OAH. The bill prohibits the chief ALA from assigning an ALA to hear (1) a contested case that federal law requires to be conducted by a specific agency or other hearing authority or (2) any matter conducted by an agency head or at least one member of a multimember agency.

The bill requires ALAs to conduct hearings in accordance with the bill and the UAPA. This means, among other things, that the UAPA's definitions apply to all contested cases conducted by OAH.

If a contested case is not resolved through settlement negotiations, either party may proceed to a hearing. An ALA who attempts to settle a matter may not thereafter be assigned to hear it. An ALA must dismiss any case resolved by stipulation, agreed settlement, or consent order. The order of dismissal must incorporate by reference and have

attached to it the stipulation, agreed settlement, or consent order. The order must further provide that no findings of fact or conclusions of law have been made regarding any alleged violations of the law. A party may petition the New Britain Superior Court to enforce the order and stipulation, agreed settlement, or consent order and for appropriate temporary relief or a restraining order.

Proposed and Final Decisions (§§ 21 & 23)

An ALA's proposed final decision must be in writing, comply with the UAPA's requirement for final decisions, and be delivered, either personally or by registered or certified mail, return receipt requested, promptly to each party or the party's authorized representative and to the agency. After the ALA renders the proposed final decision, the case records must be delivered promptly to the agency.

An ALA's proposed final decision becomes the agency's final decision unless the agency head modifies or rejects it within 21 days after it is delivered or mailed. The agency head may, before the expiration of the period and for good cause, extend the 21-day deadline for up to 21 additional days. In the event of agency inaction, the proposed final decision is effective not later than 21 days after it is delivered or mailed or at a later date specified in the proposed final decision. In this case, a party or the agency has 15 days after the proposed decision becomes final to ask for reconsideration. A person appealing the decision has 45 days after it becomes final to serve a copy of the appeal on the agency or the attorney general's Hartford office and file the appeal (see below).

When reviewing an ALA's proposed final decision, the head of the agency may give the parties, including the agency, an opportunity to present briefs and oral argument. If the agency head determines that additional evidence is necessary, he or she must refer the matter to OAH. The chief ALA must assign the ALA who rendered the proposed decision to take the additional evidence unless the ALA is unavailable. The ALA has 30 days after the referral to take the additional evidence and prepare a proposed final decision based on it

and the record of the prior hearing.

If the head of the agency modifies or rejects the proposed final decision, he or she must state the reason for doing so on the record. An agency must immediately transmit to OAH a copy of any final decision it renders, apparently regardless of whether the new office has jurisdiction over the matter.

Definitions (§ 11)

The bill amends the definition of terms defined under the UAPA as necessary to conform to the bill, extends the definitions to the bill unless the context requires otherwise, and defines ALA and head of agency under the UAPA. For example, a "contested case," in addition to being a proceeding in which the legal rights, duties, or privileges of a party are required by state statute or regulation to be determined by an agency, also means such proceedings determined by OAH. "Hearing officer" continues to mean a person appointed by an agency to conduct a hearing in an agency proceeding unless the proceeding is conducted by an ALA. "Final decision" means, among other things, an agency or OAH determination in a contested case.

The bill defines "administrative law adjudicator" as an administrative law judge (ALJ) transferred or appointed as specified under the bill and "head of the agency" as the individual or group of individuals constituting the highest authority within an agency. Apparently, the reference to ALJs means ALAs because (1) it is unclear whether any ALJs will be transferred under the bill and (2) the bill allows the chief ALA to hire ALAs, not ALJs.

Nonparties (§§ 12 & 17)

The bill eliminates the authority of a presiding officer in a contested case or a hearing in a proceeding for a declaratory ruling to allow people not named as parties or intervenors to present oral or written statements.

Contested Cases (§§ 16, 18-20, & 22)

The bill makes numerous changes to the UAPA's provisions on

contested cases. Specifically, the bill:

1. extends to agencies reviewing proposed final decisions the authority agencies hearing contested cases have to (a) take notice of generally recognized technical or scientific facts within their specialized knowledge and (b) use their experience, technical competence, and specialized knowledge when evaluating evidence;

- creates an exception for hearings conducted by OAH to provisions of the UAPA regarding decisions made by less than all members of multi-member agencies (e.g., authorizing parties to request a majority of the members to review preliminary, procedural, or evidentiary rulings before a final decision or proposed final decisions);
- 3. allows agencies or OAH to enforce a subpoena by filing a complaint in New Britain, rather than Hartford, Superior Court;
- 4. allows a party to a contested case who does not receive a final decision within 90 days after the close of evidence or the filing of briefs, whichever is later, to apply to the New Britain, rather than Hartford, Superior Court for an order requiring the authority presiding over the case to render a proposed final decision right away;
- 5. requires a final decision to be stated orally on the record as opposed to written only in cases where there is no proposed final decision, and requires the record of oral decisions to include the names and addresses of all parties;
- 6. requires all proposed final and final decisions, instead of just final decisions adverse to a party, to apply pertinent laws and include the findings of fact and conclusions of law;
- 7. requires that the date a proposed final or final decision is delivered or mailed be endorsed on the front of the decision or on a transmittal sheet included with it; and

8. allows agencies to waive transcript costs if provided by law.

APPEALING A FINAL DECISION (§§ 24 & 25)

By law, a party in a contested case may file a petition with the deciding agency for reconsideration or modification of a final decision, or file an appeal to Superior Court after exhausting all administrative remedies. In cases of agency inaction, the bill specifies that the agency that issued the final decision is the agency in which the petition must be filed and where all administrative processes must be exhausted. In the case of proposed final decisions issued by OAH, this means the agency for which OAH issued the proposed decision.

The UAPA contains several dates from which a party has 45 days to appeal a final decision to Superior Court. The bill specifies that appeals must be taken within the applicable 45-day period regardless of a final decision's effective date.

The bill also adds another date to the list of dates to address decisions issued by OAH. When OAH issues a proposed final decision that becomes a final decision due to agency inaction, the bill gives parties 45 days after the decision becomes final to file an appeal.

Lastly, under current law all appeals must be conducted by the court without a jury and the court cannot substitute its judgment for that of the authority that rendered the final decision. The bill allows (1) for jury trials in appeals from final decisions if provided by law and (2) substitutions if the law provides a different standard of review.

COMMITTEE ACTION

Government Administration and Elections Committee

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Joint Favorable Substitute
Yea 15 Nay 0 (03/25/2009)
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